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Official Technology Partner

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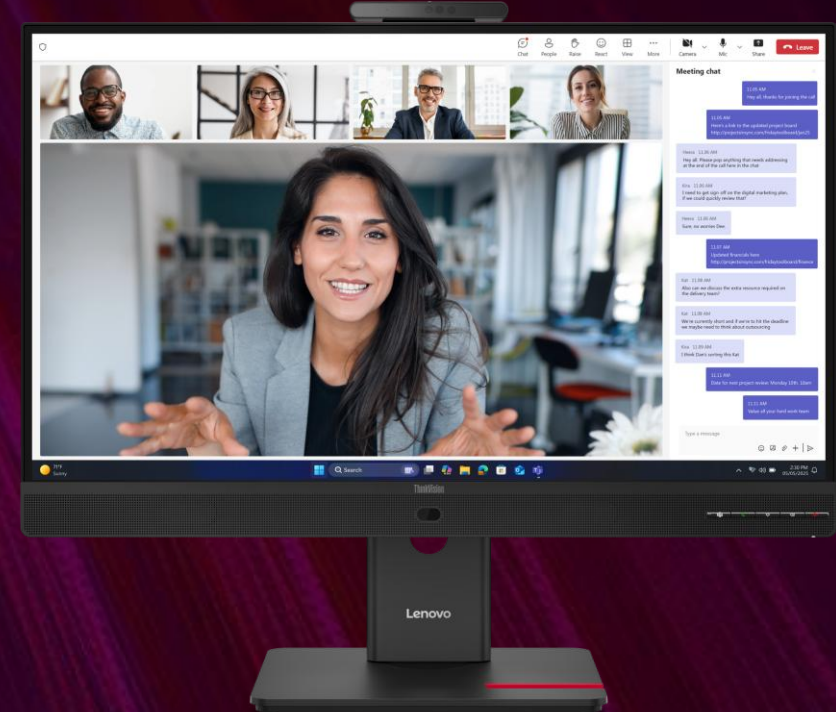
Manage Your Full IT Fleet

Manage Your End-Points



Lenovo Device Orchestration (LDO)

Manager Your ThinkVision monitors



Lenovo Device Fleet Manager (LDFM)

Firmware and Software Vulnerabilities

Firmware attacks
are on the rise

80%

of enterprises have
experienced at least one
firmware attack in the past
two years. ([Microsoft](#))

Patches require too
much manual effort

41%

of security teams' time spent
on firmware patches could
be automated. ([Microsoft](#))

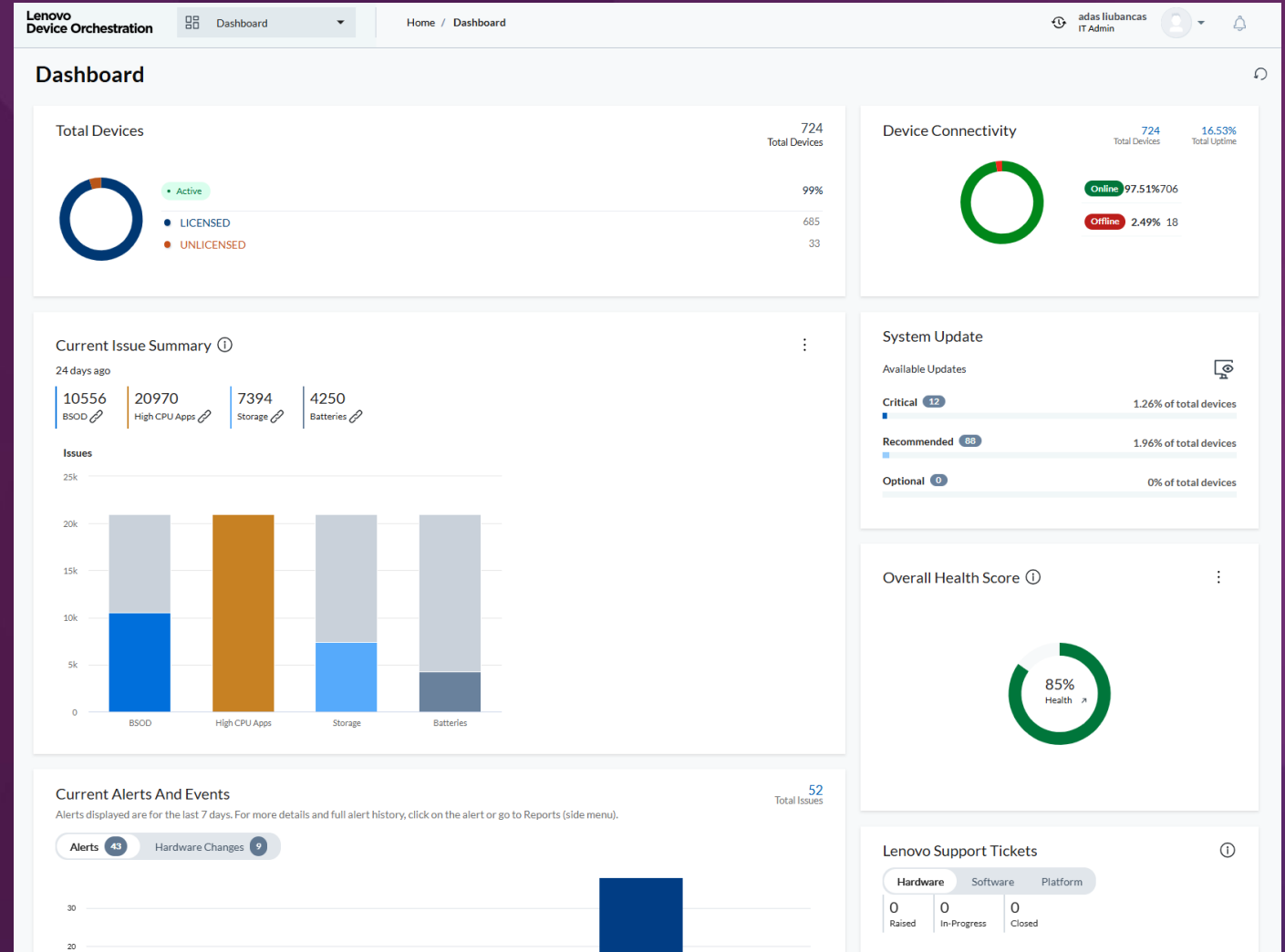
Unpatched vulnerabilities
are leading to breaches

60%

of breach victims said they
were breached due to an
unpatched known
vulnerability. ([ServiceNow](#))

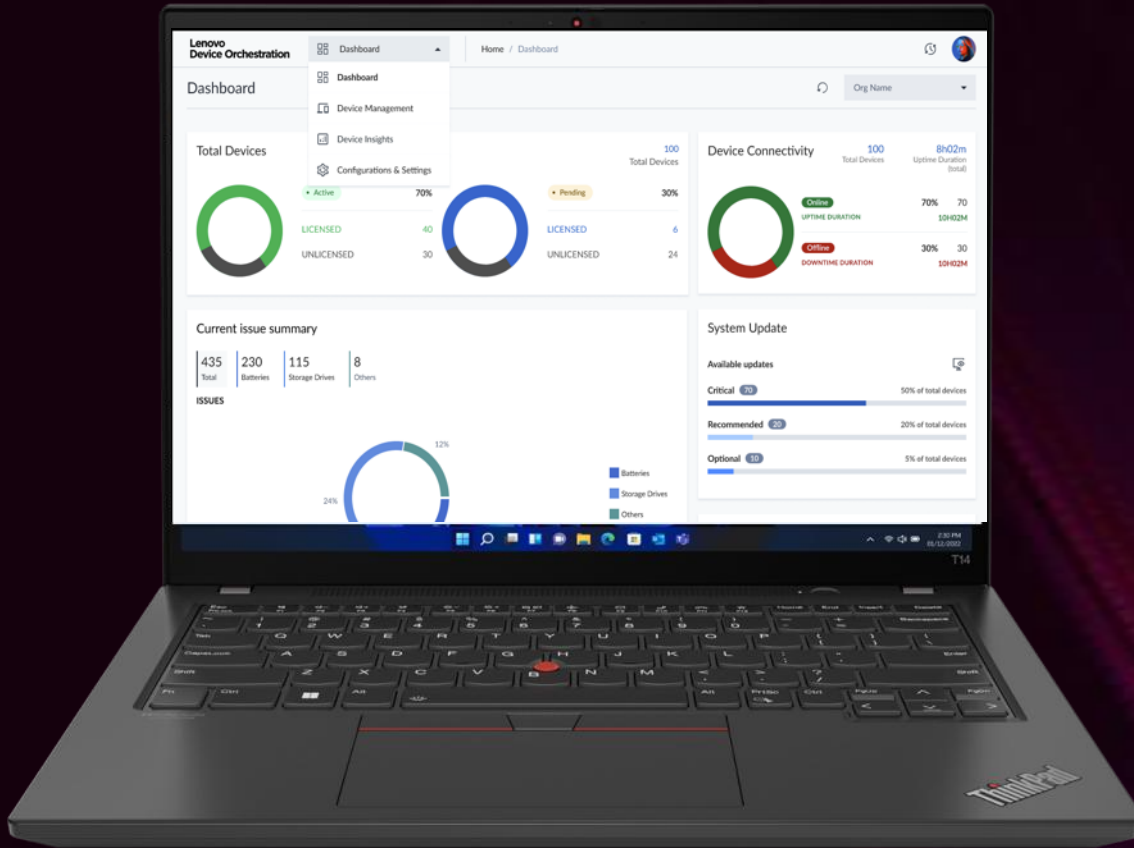
LDO is an intelligent endpoint management solution that empowers IT teams

Lenovo Device Orchestration (LDO)



Lenovo Device Orchestration with IT Assist

Optimize your device fleet's health, security, and performance with our premier endpoint management solution



Centralized Endpoint Management:

- Centralized dashboard
- Multi-layered security & data protection
- Multi-tenancy capabilities for MSPs



Device Management Module:

- Remote device management
- System updates
- Patch management (Windows and third-party software)



Device Insights Module:

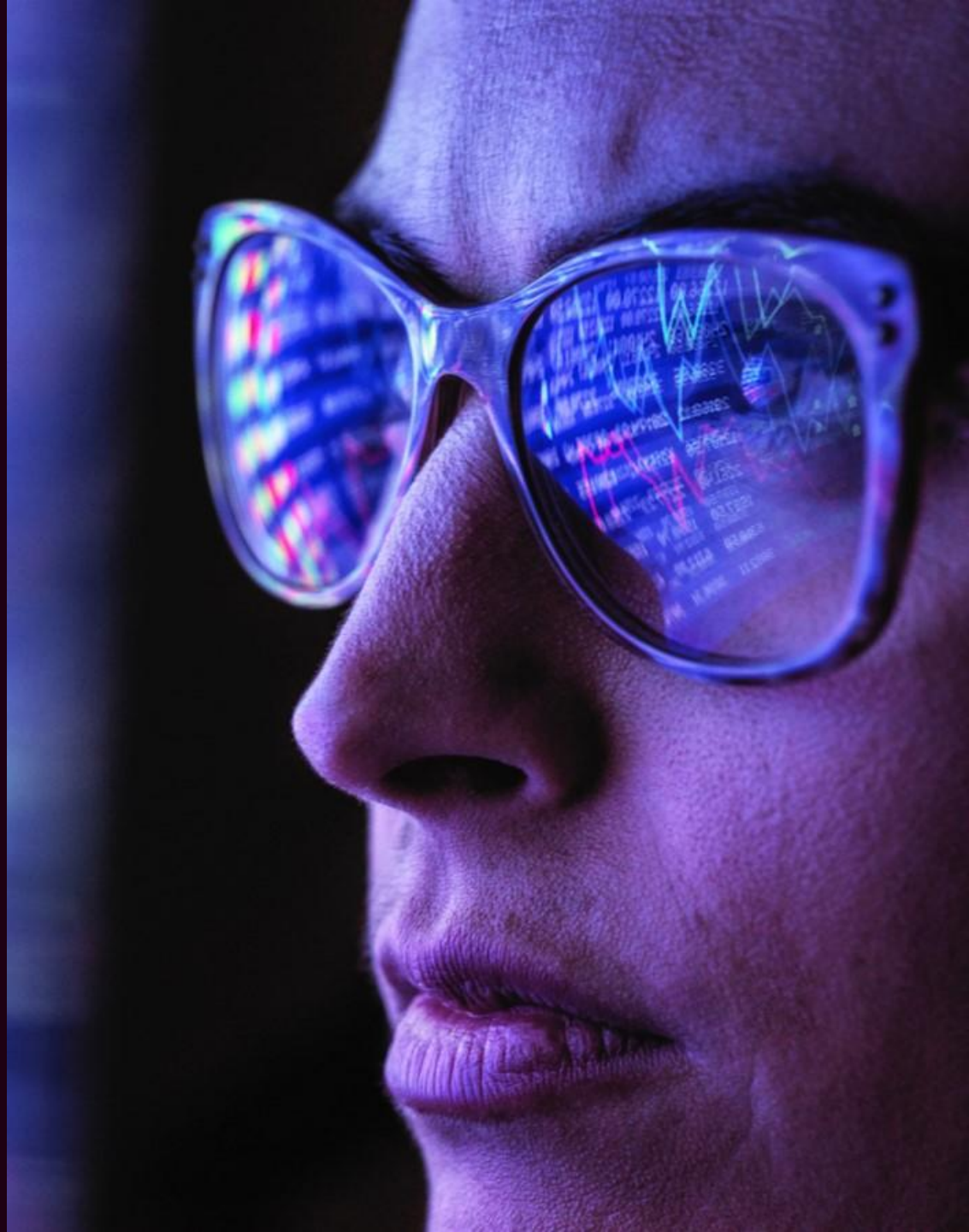
- Advanced predictive analytics
- Device and fleet-level health scoring
- Warranty info/component replacement



Lenovo IT Assist:

- AI-assisted Device Insights
- AI-assistant for personalized support & recommendations
- AI-powered visual forecasting based on historical trends

So, let's see
what you can
really do



Full Dashboard

See your all IT Fleet in one place



Dashboard

Total Devices

725
Total Devices



Active

99%

LICENSED

686

UNLICENSED

33

Device Connectivity

725
Total Devices

16.67%
Total Uptime



Online 97.93% 710

Offline 2.07% 15

Current Issue Summary ⓘ

25 days ago

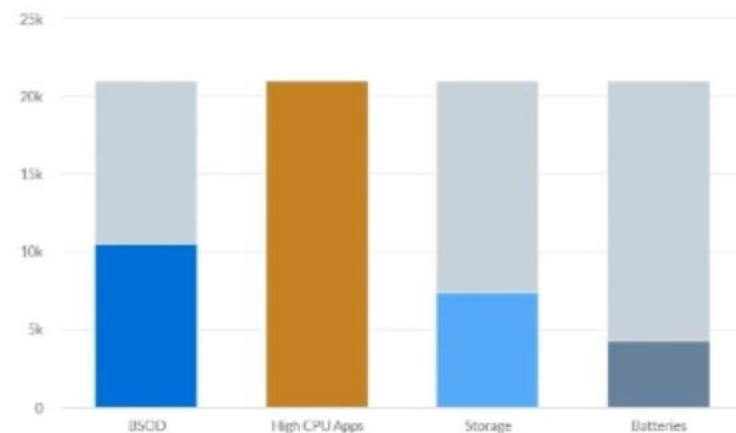
10556
BSOD ⓘ

20970
High CPU Apps ⓘ

7394
Storage ⓘ

4250
Batteries ⓘ

Issues



System Update

Available Updates ⓘ



Critical 12

1.26% of total devices

Recommended 98

2.10% of total devices

Optional 0

0% of total devices

Overall Health Score ⓘ



Warranty Information

Take actions to renew or upgrade



Menu

Reports

Device Management

Devices

Device Groups

System Inventory Management

Hardware Asset Management

Power Management

Accessories Inventory

Warranty Information

App Management

Version: 25.7.0.2025-07-09T12:53

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Warranty Information

Refresh

WARRANTY STATUS



Export

All Devices

Search by Device Name or Serial Num...

Device Name	Serial Number	Warranty Name	Warranty Type	Warranty Purchase Date	Warranty Expiration Date	Go To Details
AHOB-GM0SMGKJ	GM0SMGKJ	3Y Premier Support	UPGRADE	11-20-2024	11-19-2027 Active	Details
AHOB-GM0SMGKJ	GM0SMGKJ	1Y Carry-in Warranty	BASE	11-20-2024	11-19-2025 Active	Details
AHOB-GM0SMGKJ	GM0SMGKJ	3Y Sealed Battery	UPGRADE	11-20-2024	11-19-2027 Active	Details
AP-PF3KMX11	PF3KMX11	3Y Premier Support	UPGRADE	07-05-2022	07-04-2025 Expired	Details
AP-PF3KMX11	PF3KMX11	3Y Depot, 9X5 2BD Warranty	BASE	07-05-2022	07-04-2025 Expired	Details
AP-PF3KMX11	PF3KMX11	1YR Battery (Carry-in/Depo...	BASE	07-05-2022	07-04-2023 Expired	Details
BMAGNANOU-CMLYN	PF3CMLYN	3Y On-site, 9X5	BASE	12-27-2021	12-26-2024 Expired	Details
BMAGNANOU-CMLYN	PF3CMLYN	1YR Battery (On-site Warra...	BASE	12-27-2021	12-26-2022 Expired	Details

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Full Remote Device Management

Help your Team members to be the most
productive and secure



⋮

• Reports

• Device Management

Devices

Device Groups

System Inventory Management

Hardware Asset Management

Power Management

Accessories Inventory

Warranty Information

• App Management

Version: 25.7.0.2025-07-09T12:53

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Devices +

Assign licenses Refresh

Delete Label Group Export Collect Logs

All Devices pf58jpma x 🔍

☐	Device Name	Processor	Status	Serial Number	Device Family	Manufacturer	Machine Type	Network	Uptime Duration
☐	Baltics X9 Test	x64	Active	PF58JPMA	ThinkPad X9-1...	LENOVO	21Q6	Online	35 m

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Application Management

Update Apps and Patch Windows Device Software



Reports

Device Management

App Management

Apps

Patch

System Update

Apps

Deploy Delete All

Deployment History

Search

	App...	Name	Extension	Package Type	Version	Status	Modified Date	Platform
☐		ChromeStandaloneS...	.exe	App	138.0.7194.0	Clean	06-30-2025 01:37 PM	Windows
☐		npp.8.5.3.Installer.x64	.exe	App	8.5.3	Clean	06-20-2025 03:15 PM	Windows

Run System / BIOS updates for Lenovo Devices

Apply most crucial updates to your company
devices to stay secure and productive



Reports

Device Management

App Management

Apps

Patch

System Update

Version: 25.7.0.2025-07-09T12:53

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System Update Securely scan and update BIOS, Drivers and Firmware on Lenovo Windows devices Refresh

Schedule available updates Check for updates Last Updated on: 08-10-2025 01:00 PM

Updates Updates by Devices Updates by Groups Scheduled Updates Test History

All Not Tested Testing Allowed to Deploy Blocked

Severity Update Type Reboot Status Search by update

AMD IO Driver - 11 (21H2 or Later) Not Tested Recommended Driver Reboot Required

BIOS Update Utility - 10/11 Not Tested Critical BIOS Reboot Required

BIOS Update Utility - 10/11 Not Tested Recommended BIOS Reboot Required

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BIOS Update Utility - 10/11 Not Tested Recommended BIOS Reboot Required

Rows per page: 25 1-25 of 83

See more about your devices: Device Insights

AI monitors how devices work and predicts issues before it occurs



- Configuration

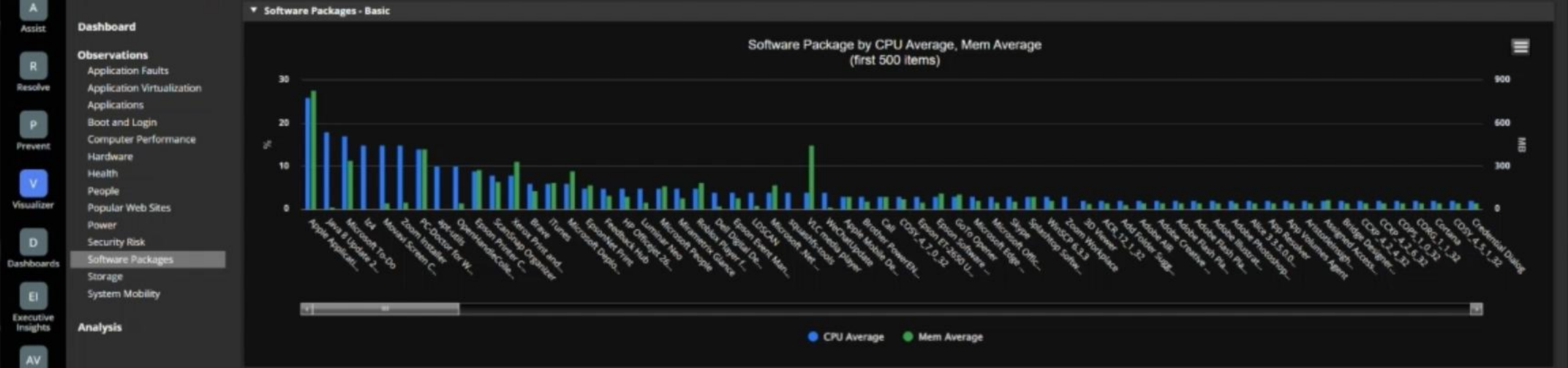
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Advanced DEX view: Software and Hardware utilization

Take actions having all the details how your
Team utilize IT



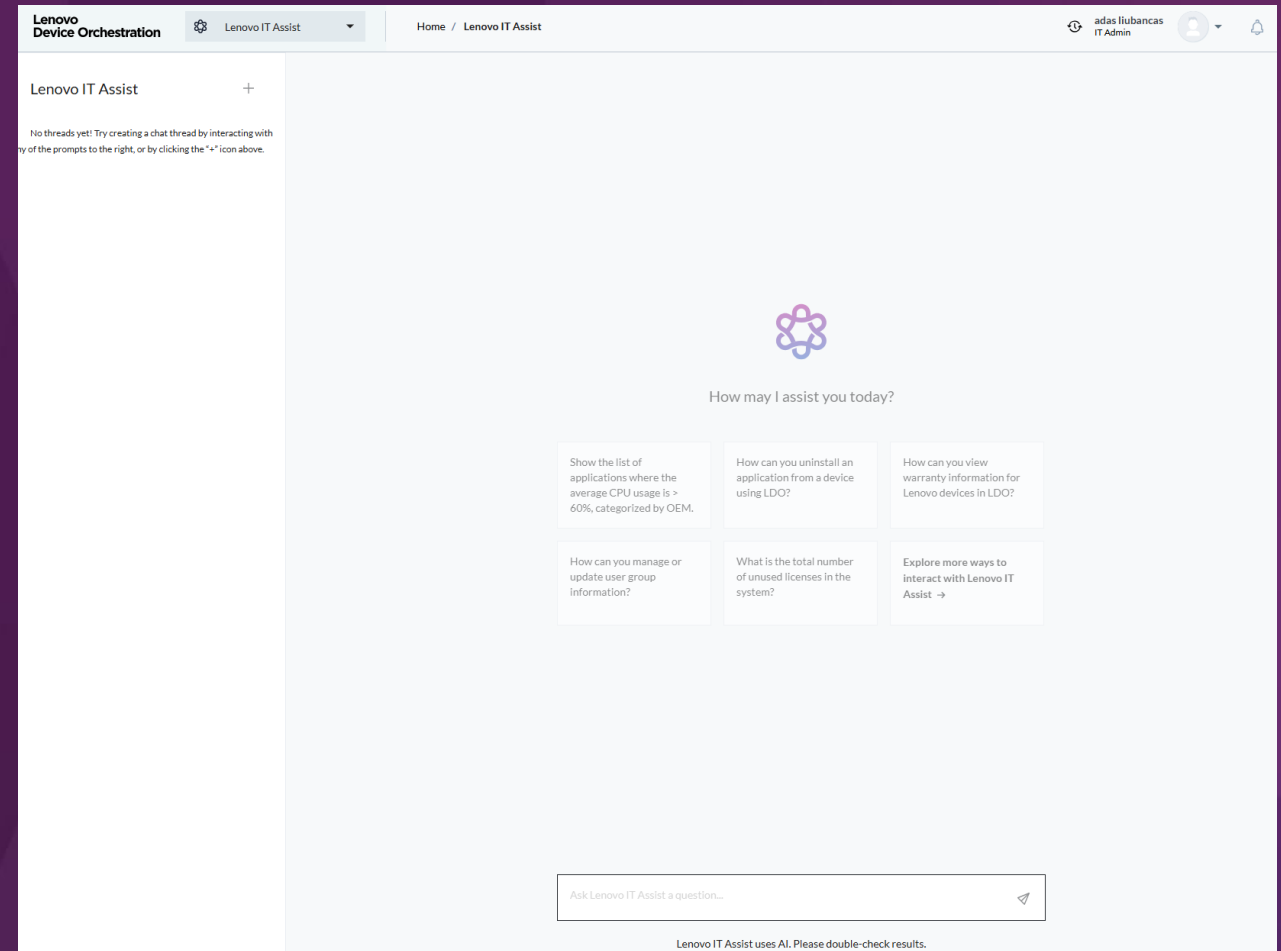


Software Packages (2969 rows)

Software Package	CPU Average (%)	Mem Average (MB)	IOPS Average (iops)	Act Ratio (%)	Recent Users	Recent Sys Used	GPU Use
Apple Application Support (64-bit)	26% (7779)	830.2	36399.3 (24266%)	79.3	1	1	DirectX
Java 8 Update 221 (64-bit)	18% (4344)	19.7	925 (617%)	75.6	1	1	
Microsoft To-Do	17% (3410)	342.3	6916 (4611%)	13.4	1	1	DirectX
ltx4	15% (2600)	7.3	29739.8 (19827%)	51.1	0	1	
Movavi Screen Capture 7	15% (5871)	46.1	0.5 (0%)	86.1	3	1	
Zoom Installer	15% (5794)	51.2	138.1 (92%)	95.6	1	1	
PC-Doctor for Windows	14% (3354)	423.2	140.6 (94%)	37.3	0	1	
apt-utils	10% (1708)	0.5	2765.5 (1844%)	0.7	0	1	
OpenHandleCollector	10% (5254)	44.6	7 (5%)	96.9	1	2	
Epson Printer Connection Checker	9% (1858)	277	3819.3 (2546%)	61	1	1	DirectX
ScanSnap Organizer	8% (1699)	191.4	7091.9 (4728%)	60.5	0	3	DirectX
Xerox Print and Scan Experience	8% (1541)	334	4729.4 (3153%)	52.8	1	1	DirectX
Brave	6% (1210)	130	5530.5 (3687%)	14.2	1	1	DirectX
iTunes	6% (1977)	185.2	8007.6 (5338%)	69.4	1	1	DirectX
Microsoft Deployment Toolkit (6.3.8456.1000)	6% (1300)	265.8	6183.8 (4123%)	49.9	1	1	DirectX
EpsonNet Print	5% (1042)	171.1	3203.2 (2135%)	31.9	2	2	DirectX

Lenovo IT Assist
is an **add-on** that
uses **Lenovo's**
cloud-based AI
assistant
tailored to your
device data

Lenovo IT Assist



LenovoPortal

https://portal-platform.euwe1.uds.lenovo.com/uds001-ldoeudemo4714/portal/orchestration-suite/it-assist/threads

FacebookGMAILLenovoGoogle® vertėjasGeoGuesser - Let's e...InvestGeminiChatGPTWhatsApp

Lenovo Device Orchestration

Lenovo IT Assist

Home / Lenovo IT Assist

adas liubancas
IT Admin

Lenovo IT Assist

STANDA... +

Recent Threads

New thread on 09/09 9:58 AM

New thread on 09/03 10:37 PM



How may I assist you today?

Share a list of BSOD errors across devices using different windows versions

What steps are involved in the Organization Setup?

How many devices are over 90% full?

How many application deployments scheduled?

How many PC are in my fleet?

Explore more ways to interact with Lenovo IT Assist →

Ask Lenovo IT Assist a question...

Lenovo IT Assist uses AI. Please double-check results.

Product Tiers

Features	LDO	LDO Premium	LDO Dex
Active directory \ Single – sign on	✓	✓	✓
DEX Automated Remediations			✓
DEX API calls and MSP Support			✓
DEX Customized Dashboards			✓
3rd party Patching (Ivanti)		✓	✓
Power Management	✓	✓	✓
System Update(BIOS/FW/Drivers)	✓	✓	✓
IT Assist (AI-powered workflow automation)*	Add-On	Add-On	Add-On
Remote Desktop	✓	✓	✓
Virtual Power Control (Restart\Reboot)	✓	✓	✓
3 rd Party Integrations	✓	✓	✓
Automated Support ticketing	✓	✓	✓
Proactive and Predictive Recommendations	✓	✓	✓
Remote Syslog	✓	✓	✓
Proactive and Predictive mail Notifications	✓	✓	✓
Health Monitoring Dashboard	✓	✓	✓
Equipment inventory and Status: CPU, memory, SSD, serial number, HHD, NvMe, NICs GPUs\NPU, Warranty	✓	✓	✓

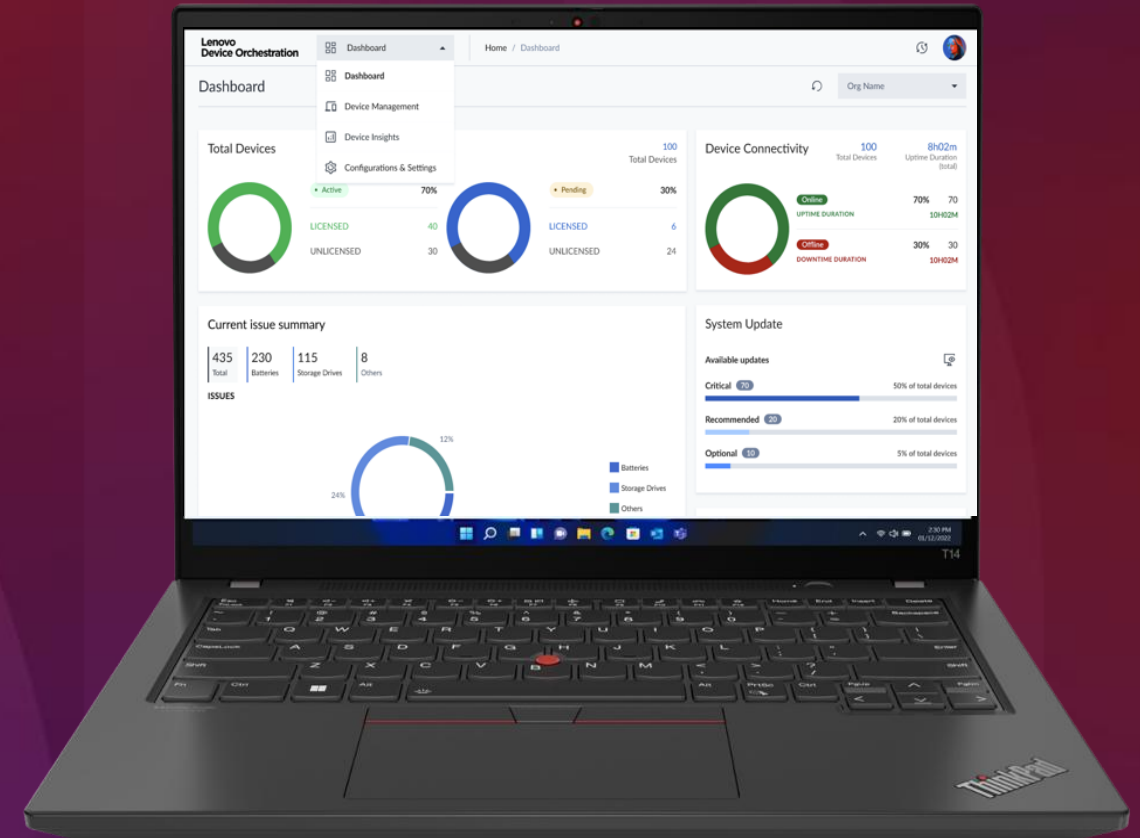


Lenovo Device Orchestration (LDO)

How to try

**30days Free Trial
(with up to 100 devices)**

1. Reach your Lenovo sales manager
2. Organized Teams meeting and live demo
3. Customer's trial period for 30 days



Smarter
technology
for all

Lenovo

thanks.